



Dunedin Music Society

Connecting Local Communities With Live Music

Coronavirus Response

March 6, 2020

In light of the recent concerns of the CONVID-19 (Coronavirus) spread we would like to share our response to help with the safety and health of those who attend DMS events. Please consider these actions and take personal responsibility for their implementation in the programs you are involved with. Thank you.

Stephen P Brown
General Director

As a team that provides opportunities for musicians and fans of music to gather, we want to lead our volunteers and participants to serve and respond well to the heightened anxiety the announcement of Coronavirus arriving in Florida has brought for some. Similar to providing security and medical officers at our events, the perception that we are being proactive is often as important as what we want to prevent.

Here are some specific actions you should plan to implement over the next several weeks:

1. Communicate often and early. Make sure every volunteer and participant knows and follows our plan. With this week's breaking news our awareness and communication (or lack thereof) will speak volumes of our ability to provide a safe environment for all. Program Managers and Team Leaders should reach out at least two days prior to events with your specific action plan.
2. Encourage volunteers and participants with any sign of fever or cold and flu symptoms to stay home. Please avoid an environment in which sick volunteers feel guilty into showing up.
3. Avoid handshakes. Some of our volunteers shake the hands of participants and audiences like it's their job. In healthy seasons, we like to think our volunteers are trained to follow the lead and body language of who they are greeting: some people like shaking hands, and some absolutely do not. In this current season, we should stick to verbal greetings only.
4. Check soap dispensers. Please walk through the areas your event is involved with and ensure all restrooms are fully stocked with soap and paper towels. Know where extra supplies are or who you should ask if more soap and towels are needed.
5. Provide hand sanitizer. Everywhere. At greeting tables, doors leading into rehearsal and performance spaces, on serving counters, meeting tables, everywhere.
6. Always use gloves if serving or handling food or drinks.
7. Sanitize like someone's life depends on it. Arm yourself with anti-bacterial wipes and clean every surface that someone might touch: door handles, donation buckets, light switches, toilet handles, sink faucets, pens, tablets and computer keyboards, etc.
8. Don't make it a punch line. Are we facing a pandemic? In all likelihood, no. But this is a very real fear for some people, and we need to love and serve them well. We build trust by anticipating real and felt needs, and then creating and following plans. Let's not erode trust by poking fun at what is feared.

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